

Ashfield District Council

Waste Strategy Statement 2018

Our Purpose

Ashfield District Council is committed to delivering excellent waste services to its residents. Through understanding what matters to them we have determined that the purpose of our service is to:

**Help people dispose of their waste responsibly
and in a sustainable way**

In fulfilling this purpose Waste Services contributes to the Council's wider corporate priority of increasing 'community responsibility for an attractive and safe environment'

Current position

The Council collects waste from over 56,000 properties within Ashfield, collecting and supporting the recycling, recovery and disposal of 44,000 tonnes of waste per year. Specific services provided include:

- An alternate weekly residual and recycling collection service to all residential properties.
- A 4-weekly glass recycling collection service.
- Four recycling bring sites within local town centres.
- A Trade Waste and recycling collection service for over 700 local businesses.
- A chargeable Garden Waste collection for 19,000 subscribers.

For residents with additional waste disposal requirements we provide ad-hoc services which include a free clinical waste collection and a charged bulky waste service for larger items that require recycling or disposal.

Current performance 2017/18

- Recycling and Composting Rate: 40.92%%
- 500kg general waste collected per household
- 94.2% collections right first time
- Cost per household per collection: £52.50
- 78% of Ashfield residents are satisfied with waste collection services (Place survey 2016)
- 9 out of 10 customers who contacted the Council for Waste Collection services were happy with the service they received

Our principles – the way we work

1. We will do our best to get things right the first time, but if things do go wrong we will put things right at the earliest opportunity.
2. We will support environmental services in keeping the district clean and tidy; ensuring we do not cause any environmental issues and by reporting any issues we do see.
3. We will talk to our residents to understand their specific waste collection requirements and tailor our services based on what matters to them.
4. Our crews will take ownership of issues within their rounds, finding solutions themselves to issues like contamination or missed collections. They will pull expertise and resources from across the Authority and see issues through to a positive conclusion.

Our vision for the future is to:

- Optimise our refuse rounds to make them more efficient, including utilising convenient, safe and local disposal points for all waste streams.
- Allocate refuse teams to defined geographical areas within the district, enabling service improvements through better feedback and improved local knowledge. All twin bin crews will collect the same waste stream each week.
- Help businesses recycle their waste by providing a district wide fortnightly trade waste recycling service.
- Explore new and innovative ways of reducing waste to landfill, including the potential to divert textiles, food waste, nappies and other recyclable/reusable materials from the residual bin.
- Work with Nottinghamshire County Council and partners to reduce residual waste, increase recycling and provide a sustainable waste disposal solution for Nottinghamshire.
- Work with Nottinghamshire County Council and the six other district councils to identify opportunities for more effective partnerships and sharing of services, with a view to increasing efficiency and value for money.
- Explore ways of increasing income to the Authority through trade, garden and bulky waste collections.
- Liaise with Housing colleagues and private landlords to combat the contamination of recyclable material.